

#257273 - Form 472-2017-Netsync Invoice Mode Change

UPDATE CASE

Summary News Related Actions

Case Details

Topic	FCC Form 472 - BEAR - Other	Form Type	FCC Form 472
Status	Pending USAC	Form Number	
Priority	Medium	Created By	USAC
Inquiry Type	Phone	Created On	12/4/2018 5:49 PM EST
		Organization	DENTON INDEP SCHOOL DISTRICT

Case Description

Description Invoice mode change

Case Artifacts

Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding invoice mode change. We have escalated your case to USAC customer service management for a response on 12/31/18. If you have additional questions please contact us at (888)-203-8100.</p> <p>Thank you, Sequoia Daniels Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	1/14/2019 1:30 PM EST
John McDaniel	<p>Hi,</p> <p>We submitted the documentation per the information provided below to change the invoicing mode from BEAR to SPI. As a reminder, we have already returned the funds that were erroneously received via BEAR form. However, when I do a data pull, it still shows the invoicing mode as BEAR and that the funds have been disbursed. We are now getting closer to the invoicing deadline later in January. I believe we need to request an invoice extension but I don't think that can be done since the system shows the funds as disbursed. Please let me know what we need to do. Sincerely, John McDaniel</p>	12/31/2018 12:13 PM EST
	<p>Thank you for contacting USAC Client Service Bureau regarding Invoice mode.</p> <p>Thank you for contacting the Client Services Bureau at USAC.</p> <p>In order to request a change of the invoicing mode</p>	

USAC	<p>from SPI to BEAR or vice-versa, Applicants must submit a written request to the following address:</p> <p>Schools and Libraries Division - Correspondence Unit 30 Lanidex Plaza West PO Box 685 Parsippany, NJ 07054-0685</p> <p>The request must be signed by both the Applicant and the Service Provider and contain the following information:</p> <ol style="list-style-type: none"> 1. 471 Application number 2. Funding Request Number (FRN) 3. Billed Entity Number 4. Applicant Name 5. Applicant Contact Person 6. Applicant Phone Number 7. SPIN 8. Service Provider Name 9. Service Provider Contact Person 10. Service Provider Phone Number 11. Preferred Invoice Mode 12. Reason for the Change <p>If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.</p> <p>Thank you, Jasmine A. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	12/4/2018 5:53 PM EST
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Case Contact

Case Contact John McDaniel